

At KDD Construction LTD, we are committed to delivering high-quality facade construction and cladding remediation services, ensuring safety, compliance, and excellence in every project. Our objective is to meet and exceed customer expectations while maintaining the highest industry standards.

We are actively working towards achieving certification to ISO 9001, establishing a Quality Management System (QMS) that provides a structured approach to continuous improvement. Our QMS will enable us to enhance efficiency, reduce risks, and consistently deliver quality outcomes.

Our Commitments:

1. **Customer Satisfaction** – Understanding and fulfilling client requirements through clear communication, expert solutions, and professional service delivery.
2. **Compliance & Safety** – Adhering to all relevant UK regulations, industry best practices, and health & safety protocols to ensure a secure working environment.
3. **Skilled Workforce** – Investing in training, development, and competency programs to maintain a highly skilled and knowledgeable team.
4. **Continuous Improvement** – Regularly reviewing and refining our processes, embracing innovation, and implementing lessons learned to drive excellence.
5. **Sustainable Practices** – Minimising environmental impact by using responsible materials, reducing waste, and promoting energy-efficient solutions.
6. **Collaboration & Communication** – Engaging with stakeholders, suppliers, and subcontractors to uphold quality standards across all project phases.

This policy is communicated to all employees and stakeholders and is subject to regular review to ensure its continued effectiveness and alignment with our strategic objectives.

Signed:



Rumen Kehayov – March 2025

Managing Director